

## Consultation

CRHA will inform you and consider your views about building work, improvements and maintenance matters whenever these affect your home. We aim to fulfil our legal obligations by always consulting individuals or groups who are affected by our activities.

This consultation may take the form of individual letters, local or general newsletters, public meetings or any other method which seems appropriate.

However, there is no need for you to wait until we approach you. You should feel free to approach us, individually or as a group, about any aspect of our activities affecting you or which you would like to change or influence in some way.

If you wish to set up a local residents' group or tenants' association, we will be able to give you advice directly and also let you know where independent advice can be obtained.

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