

## Exchanges

All CRHA tenants have the right to exchange their home with a tenant of a council or another housing association.

You may put an advertisement in a newspaper or local shop or ask us for information on any national exchange schemes.

CRHA can help you with the costs of registering with any of the approved national online mutual exchange schemes. Please contact us for further information.

We encourage mutual exchanges but you will need to have our written agreement before you can move.

We will not agree to your request if:

- We have a court order for possession of your property or we have already issued a Notice of Seeking Possession.
- Your home is much too large or small for the person you wish to exchange with.
- You live in a home which has been specially adapted or designed to suit a physically disabled person and the person you wish to exchange with is not disabled.

We are also bound by any planning or other restrictions on who can occupy our homes. This means that you will probably only be able to arrange an exchange with someone **who has some connection with the village or parish in which you currently live.**

Sometimes we may agree to your request only if you meet certain conditions. These conditions will only be made if you have broken your tenancy agreement in some way - it may be you owe rent or have damaged your home. The conditions would probably be that you pay the rent you owe or repair the damage before you can exchange your home.

CRHA will reply in writing to your request to exchange within six weeks of your request. If we refuse your request we will clearly state our particular reason for saying no.

**CRHA will not carry out any extra repairs or decorations because you are exchanging homes, and properties should be accepted as seen.**

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