

Housing Benefit

During the roll out of Universal Credit you may be able to make an application for Housing Benefit. We can provide you with an estimate of your likely entitlement, if you wish.

If you are entitled to Housing Benefit you can ask for it to be paid direct to us. Many tenants on Housing Benefit find this arrangement more convenient for them.

Please remember that if you are entitled to Housing Benefit it is still your responsibility to ensure that your rent is paid on time, even if the benefit is paid direct to us. This means that you should make sure that you have made a proper claim for benefit and supplied all of the information required for your claim to be processed, that your claim is renewed at the appropriate time and that any queries with payments are dealt with promptly. You will also have to make arrangements to pay any rent or service charge not covered by your benefit entitlement.

Universal Credit

Universal Credit is paid to you direct. Please ensure CRHA is kept informed about your claim. It is your responsibility to make sure you pay your rent as required in terms of your tenancy agreement, i.e. weekly in advance.
