

## Problem paying a bill?

If a gas, water or electricity bill arrives and you cannot afford to pay, contact the relevant company immediately.

If you arrange to pay off the amount in regular instalments, your supply will not be cut off.

Remember to let whoever you speak to know if you are on any income-related benefits and if you have children under 11, or if anyone in your house is of pensionable age.

Further advice is available from the [Citizens Advice Bureau](#).

Help available with paying your energy bills:

[Warm Home Discount Scheme](#)

[Help available with paying your water bill](#)

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